

# **NOBODY KNOWS US LIKE YOU DO!**

**BECAUSE OUR GOAL IS TO BUILD A REPUTATION FOR SATISFYING OUR CUSTOMERS, WE WOULD APPRECIATE YOUR EVALUATION AND COMMENTS ON HOW WE ARE DOING.**

**1. HOW DO YOU RATE YOUR OVERALL EXPERIENCE WITH OUR COMPANY?  
EXCELLENT \_\_\_ GOOD \_\_\_ AVERAGE \_\_\_ POOR \_\_\_ UNSATISFACTORY \_\_\_**

**2. WAS THE SALESMAN / PROJECT MANAGER ABLE TO ADDRESS ANY OF YOUR CONCERNS DURING THE DURATION OF THE JOB.  
YES \_\_\_ NO \_\_\_**

**3. WAS THE PAINTING WORK STARTED/ COMPLETED ON SCHEDULE?  
YES \_\_\_ NO \_\_\_**

**4. HOW WOULD YOU RATE OUR EMPLOYEES ON :**

**COURTESY: EXCELLENT \_\_\_ GOOD \_\_\_ AVERAGE \_\_\_ POOR \_\_\_**

**SKILL: EXCELLENT \_\_\_ GOOD \_\_\_ AVERAGE \_\_\_ POOR \_\_\_**

**LANGUAGE: EXCELLENT \_\_\_ GOOD \_\_\_ AVERAGE \_\_\_ POOR \_\_\_**

**JOBSITE `HOUSEKEEPING` EX \_\_\_ GOOD \_\_\_ AVERAGE \_\_\_ POOR \_\_\_**

**6. WHAT HAS BEEN THE MOST NEGATIVE ASPECT OF YOUR DEALING WITH OUR COMPANY?**

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**7. WHAT ELSE SHOULD WE KNOW TO DO OUR JOB BETTER?**

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**THANK YOU FOR TAKING THE TIME TO COMPLETE THIS SURVEY. IT WILL BE INVALUABLE TO US IN OUR EFFORTS TO IMPROVE OUR SERVICE.**

**SIGNED \_\_\_\_\_**